

## **Ruckus Outfitters policies and Guarantee**

### Reservation / Deposit Policy

**While we try to be as flexible as possible in handling cancellations due to unforeseen circumstances, our written policies follow:**

Deposits of 50% are required to confirm your reservations; please make payable to: Ruckus Outfitters, these are refundable less a 20% (of total trip cost) administrative fee if we receive at least 15 days notice of cancellation, or if we are able to rebook your dates at full fare with **less** than 15 days notice.

Deposits for trips that are cancelled due to unsafe / unfishable weather conditions are rebooked for a later date.

Balance of trip cost is due upon arrival.

- All non-weather related cancellations are subject to 20% administrative charge. No shows for scheduled trips are subject to full charge for the trip. Cancellations for all trips with less than 72 hours notice are also subject to full charge for the trip. If a credit card is used for the deposit, it will be charged for the remainder of the trip cost. Cash or check deposit customers will be invoiced for the remainder of the balance due.
- If you are unable to show up for a trip for any reason, please let us know as soon as possible as we network with a number of other guides / outfitters and even with minimal notice, there is the chance we could fill the seats and minimize your financial obligation.

### **Guarantee**

- At Ruckus Outfitters we do everything in our power to provide a fun / safe / Successful Hunting and fishing experience. We guarantee we use courteous professional guides, top quality gear and equipment and the best available locations for your quarry. However we can not control the weather, the fish, or wildlife. All of which can factor into the success of your trip, bag limits are always strived for but can never be guaranteed.